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Bot Gateway Server Quick Start Guide

GAX deployment

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GAX deployment

The following steps describe how to use Genesys Administrator Extension (GAX) to deploy the Bot Gateway Server.

1. Upload the driver installation package and template:

- a. Log in to GAX.
- b. Go to **Administration > Installation Packages**.
- c. Click **+** (New) to upload a new installation package.
- d. In the **Software Installation Wizard** panel, select **Installation Package Upload (includes templates)**.
- e. Click **Next**.
- f. The panel updates. Click **Choose File** to select the file to upload.
- g. Click **Finish**.
- h. The file begins uploading from your file system to GAX. When the upload is complete, the IP is displayed in the **Installation Packages** list.

2. Deploy the driver installation package and template:

- a. In GAX, go to **Administration > Installation Packages**.
- b. Click the **Bot Gateway Server** installation package to view its properties.
- c. Verify the Status field has a value of **Complete**.
- d. Click the gear icon and select **Install** to open the **IP Deployment Wizard** panel.
- e. Click **Next**.
- f. In the **Host** section check needed host.
- g. Click **Next**.
- h. In the **Application Parameters** pass correct Digital Message Server application name to **Application name for host**.
- i. Select correct **Primary Configuration Server** and **Backup Configuration Server**.
- j. Click **Next**.
- k. In the **Installation Parameters** section:
 - For Linux: set path **DMS folder+ /media-channel-drivers/channel-chatbot** to **IPCommon: InstallPath**.
 - For Windows: set path **DMS folder** to **IPCommon: PathToDigitMsgSrv**.
- l. Click **Next**.
- m. In the **Deployment** section click **Finish**.
- n. The BGS begins deploying to the selected host under the selected DMS.

- o. When the deployment is complete, click **Close**.