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Conversation Manager Product Guide

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Welcome to the *Genesys Conversation Manager Product Guide*. Use this guide to help you set up Genesys Conversation Manager.

Important

Much of the information in this guide is shared with the *Genesys Mobile Services Deployment Guide*. Wherever you see "GMS" mentioned, please note that the information is also pertinent to Conversation Manager.

Before you begin

Use this section to learn more about the necessary prerequisites for Conversation Manager.

[Prerequisites](#)

Requirements

Use these sections to learn more about system requirements for Conversation Manager.

[Sizing Calculator](#)

[Performance and Sizing Data](#)

[Load Balancing](#)

[Security](#)