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Genesys Interaction Recording Solution Guide

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The Genesys Interaction Recording (GIR) 8.5 Solution Guide provides an overview of Genesys Interactive Recording. These pages are valid for all 8.x releases of Genesys Interaction Recording.

Genesys Interaction Recording (GIR) can be deployed in a single-tenant environment or in a multi-tenant environment. To successfully deploy GIR you must follow the instructions provided, in the order that they appear:

- [Deploy GIR in a Single-Tenant Environment](#)
- [Deploy GIR in a Multi-Tenant Environment](#)

About Genesys Interaction Recording

Find out about Genesys Interaction Recording:

[Overview](#)

[How It Works](#)

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[Getting Started](#)

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Features and Architecture

Find out about the supported features:

[Core Components](#)

[Encryption](#)

[Archiving and Metadata](#)

[Media Lifecycle Management](#)

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Installation and Configuration

Find out about how to install and configure the solution:

[Web Services and Applications](#)

[SIP Server](#)

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[SpeechMiner](#)

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Other Information

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