

## **GENESYS**

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## Genesys Interaction Recording Solution Guide

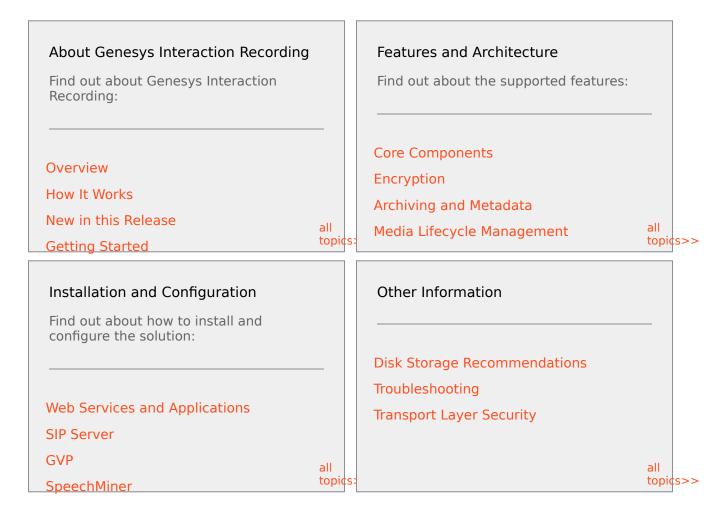
Genesys Interaction Recording Solution Guide

## Genesys Interaction Recording Solution Guide

The Genesys Interaction Recording (GIR) 8.5 Solution Guide provides an overview of Genesys Interactive Recording. These pages are valid for all 8.x releases of Genesys Interaction Recording.

Genesys Interaction Recording (GIR) can be deployed in a single-tenant environment or in a multitenant environment. To successfully deploy GIR you must follow the instructions provided, in the order that they appear:

- Deploy GIR in a Single-Tenant Environment
- Deploy GIR in a Multi-Tenant Environment



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