



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Interaction Recording Help

Recording Lifecycle Scheduler

Contents

- 1 Recording Lifecycle Scheduler
 - 1.1 Using the Recording Lifecycle Scheduler
 - 1.2 Creating a Rule
 - 1.3 What Else Can You Do With Tasks?

Recording Lifecycle Scheduler

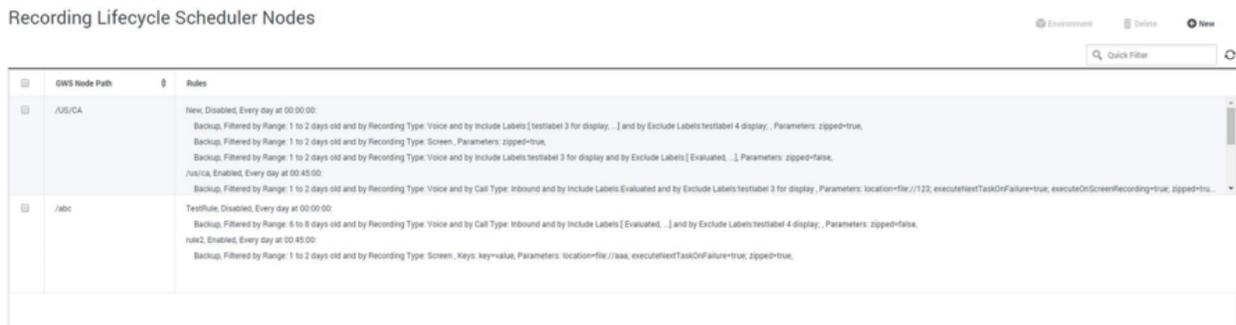
The Recording Lifecycle Scheduler enables you to create rules and tasks for easier management of your voice and screen recordings.

Using the Recording Lifecycle Scheduler

1. Using Genesys Administrator Extension, navigate to **Administration > Recording Lifecycle Scheduler**. The **Recording Lifecycle Scheduler Nodes** screen appears.

Important

When configuring the Recording Lifecycle Scheduler for a specific tenant, you must log into GAX using a user account belonging to the tenant.



The screenshot shows the 'Recording Lifecycle Scheduler Nodes' interface. It features a table with two main columns: 'GWS Node Path' and 'Rules'. The table contains two rows of data. The first row has a path of '/US/CA' and lists several rules including 'New', 'Backup', and 'Justica'. The second row has a path of '/abc' and lists rules 'TestRule', 'rule2', and another 'Backup'. The interface includes a search bar at the top right and a 'Quick Filter' button.

GWS Node Path	Rules
/US/CA	New, Disabled, Every day at 00:00:00. Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Include Labels [testlabel 3 for display, ...] and by Exclude Labels testlabel 4 display, Parameters: zippeo=true. Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Screen, Parameters: zippeo=true. Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Include Labels testlabel 3 for display and by Exclude Labels [Evaluated, ...] Parameters: zippeo=false. Justica, Enabled, Every day at 00:45:00. Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Call Type: inbound and by Include Labels Evaluated and by Exclude Labels testlabel 3 for display, Parameters: location=file:///123, executeNextTaskOnFailure=true, executeOnScreenRecording=true, zippeo=tru...
/abc	TestRule, Disabled, Every day at 00:00:00. Backup, Filtered by Range: 0 to 9 days old and by Recording Type: Voice and by Call Type: inbound and by Include Labels [Evaluated, ...] and by Exclude Labels testlabel 4 display, Parameters: zippeo=false. rule2, Enabled, Every day at 00:45:00. Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Screen, Keys: key=value, Parameters: location=file:///aaa, executeNextTaskOnFailure=true, zippeo=true.

This screen lists the Interaction Recording Web Services node paths (or Web Services node paths if you're using version 8.5.210.02 or earlier), and the rules associated with each.

2. Select the **GWS Node Path** to view the details of the rules applied to the node.

Recording Lifecycle Scheduler Rules

Recording Lifecycle Scheduler Nodes - /US/CA

Save

OWS Node Path

/US/CA

Rules

Quick Filter

Name	Enabled	Schedule	Tasks
New	<input type="checkbox"/>	Every day at 00:00:00	Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Include Labels [testlabel 3 for display, ...] and by Exclude Labels testlabel 4 display, Parameters: zipped=true, Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Screen, Parameters: zipped=true, Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Include Labels testlabel 3 for display and by Exclude Labels [Evaluated, ...], Parameters: zipped=false.
/us/ca	<input checked="" type="checkbox"/>	Every day at 00:45:00	Backup, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Call Type: Inbound and by Include Labels Evaluated and by Exclude Labels testlabel 3 for display, Parameters: location=file:///123, executeNextTaskOnFailure=true, Purge, Filtered by Range: 2 to 3 days old and by Recording Type: Voice and by Call Type: Inbound and by Include Labels [Evaluated, ...] and by Exclude Labels testlabel 4 display, and by Attached Data: key=value, Parameters: executeNextTaskOn..., Backup, Filtered by Range: 78 days or older and by Recording Type: Voice and by Call Type: Inbound and by Include Labels testlabel 3 for display and by Exclude Labels testlabel 4 display, and by Attached Data: 1=2, Parameters: location=file:///m..., Purge, Filtered by Range: 22 to 33 days old and by Recording Type: Screen, and by Attached Data: key=value, Parameters: executeNextTaskOnFailure=true.
/nodePath	<input checked="" type="checkbox"/>	Every day at 00:00:00	Purge, Filtered by Range: 1 to 2 days old and by Recording Type: Voice and by Include Labels Evaluated and by Exclude Labels testlabel 4 display, Parameters: executeNextTaskOnFailure=true, executeOnScreenRecording=true, Backup, Filtered by Range: 1 to 3 days old and by Recording Type: Screen, and by Attached Data: 1=2, 3=4, Parameters: location=file:///assdssd, executeNextTaskOnFailure=true, zipped=true.

Creating a Rule

- From the **Recording Lifecycle Scheduler Rules** window, click **+** to open the **Rule Details** dialog:

Rule Details ✕

Name

Enabled

Repeat Daily At:

Tasks ☰ ↑ ↓ ⚙ + ✎

Type	Recordin..	MIN Age...	MAX Ag...	Call Type	Attached Data	Include Labels	Exclude Labels	Parameters
Backup	Voice	1	2	Inbound		Evaluated;	testlabel 3 for displa...	location=file:///123; executeN
Purge	Voice	2	3	Inbound	key=value	testlabel 3 for displa...	testlabel 4 display;	executeNextTaskOnFailure=t
Backup	Voice	78		Inbound	1=2	testlabel 3 for displa...	testlabel 4 display;	location=file:///myfiles; execu
Purge	Screen	22	33		key=value			executeNextTaskOnFailure=t

OK Cancel

- Enter **Name**.
- Select **Enabled**.
- Select the time, in UTC, to run the rule.
- To add a new task to the rule, click **+**. The **New** dialog appears:

Task idx-1 ✕

Type *

Filters

Recording Type * <input type="text" value="Voice"/>	Call Type i <input type="text" value="Inbound"/>
MIN Age (days) i <input type="text" value="2"/>	MAX Age (days) i <input type="text" value="3"/>

Include Label

Exclude Label

Attached Data Key	Value
<input type="text" value="key"/>	<input type="text" value="value"/>

Parameters

Next Task i Include Screen Recordings i

Important

Only HTML supported characters are allowed in the fields, **Attached Data Key** and **Value**.

6. Select the **Recording Type**.
7. If you choose Voice for the **Recording Type**, select the **Call Type**.
8. Select the labels from the **Include Label** or **Exclude Label** list. When an include label is added, the task will run against only the recordings that contain the label. When an exclude label is added, the task will exclude all the recordings that contain the specified label. Click **Add Include Label** or **Add Exclude Label** to add an include or exclude label field.
Note: Applicable only when **Recording Type** is Voice.
9. Fill in the **Filters** including the attached data if required (select each key/value pair required).  for
10. Fill in the **Parameters**. For more information about Filters and Parameters, see [Recording Lifecycle Scheduler Parameters](#).
11. Click **OK**.

Important

Recordings that are protected from deletion (using the Non-Deletion API or SpeechMiner) will not be deleted by Media Lifecycle Management purge tasks.

What Else Can You Do With Tasks?

- To move the order of the task in the **Rules Details** window, select one of the directional arrows.
- To delete the task, click  .
- To edit the task, click  .