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Genesys Interaction Recording Help

[Enable Call Recording \(Audio\)](#)

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Enable Call Recording (Audio)

This section describes how to enable audio for voice recordings for your Genesys Interaction Recording solution.

The **Recording** tab enables you to manage the recordings for the object. You can perform the following actions:

- [Add a certificate](#)
- [Remove a certificate](#)
- Set the [Recording Destinations](#).
- Set the [Recording Parameters](#).
- Create the [Recording File Name Template](#).