

GENESYS

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API Reference

Insert Extension Records

Insert Extension Records

$\begin{bmatrix} a_{\mathbf{b}^{\mathbf{c}}} \end{bmatrix}$	POST /profiles/\${customer_id}/extensions
	Available since: 8.0.100.00

Contents

- 1 Insert Extension Records
 - 1.1 Description
 - 1.2 Operation
 - 1.3 Response
 - 1.4 Example

API Reference 2

Description

This operation inserts one or more extension records, which replace former records if they already exist.

Operation

ID	CV.WS.PROF.4			
Method	POST			
URL	/profiles/\${customer_id}/extensions			
Parameter	Туре	Mandatory	Description	
URI Parameters				
\${customer_id}	string	yes	The unique ID of the given customer. Limited to 16 characters.	
Body				
<extension n=""></extension>	Extension or Extension[]	no	Profile extensions, where <extension n=""> corresponds to the unique name of the profile extension resource. • For single-valued extensions, the extension's value is a single Extension. • For multi-valued extensions, the extension's value is an an array of zero or more Extension.</extension>	

<references />

Response

The Context Management Service API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See HTTP Response Codes and Errors for further details on the possible codes that this operation can return.

API Reference 3

Response

HTTP code	200
HTTP message	OK

Example

Operation

```
POST /profiles/0004Va58A92T0017/extensions
   {
   "customer_id":"0004Va58A92T0017",
   "Phone": [
      {"PhoneType":0,
      "prefix":"+33",
      "number":"3145926535",
   "description":"family phone",
      "start_availabilty":"2009-12-18T18:30:00.000Z",
      "end_availabilty":"2009-12-18T21:40:00.000Z"},
   {"PhoneType":2,
   "prefix":"+33",
   "number":"6543210",
   "description":"business calls only, no sales",
   "start_availabilty":"2009-12-18T09:30:00.000Z",
   "end_availabilty":"2009-12-18T17:45:00.000Z"},
   "PhoneType":5,
   "prefix":"+33",
   "number":"951357456",
   "description":"",
   ] }
}
```

Result

200 OK

UCS added the phone extension to the extensions of the specified customer.

API Reference 4