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API Reference

List of Service Operations

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Purpose: Groups the operations that your application can create for both services, states, tasks, and interaction resources.

- Service Operations
 - Since: 8.0.100.00
 - [POST /services/start](#)
 - [POST /customers/\\${customer id}/services/\\${service id}](#)
 - [POST /services/\\${service id}/end](#)
 - [GET /services/\\${service id}](#)
 - [GET /services/anonymous/\\${contact key}/active](#)
 - [GET /services/anonymous/\\${contact key}/completed](#)
 - [GET /services/anonymous/\\${contact key}](#)
 - [GET /customers/\\${customer id}/services/active](#)
 - [GET /customers/\\${customer id}/services/completed](#)
 - [GET /customers/\\${customer id}/services](#)
 - Since: 8.0.200.00
 - [PUT /services/\\${service id}/extensions/\\${ext name}](#)
 - [PUT /services/\\${service id}/extensions/\\${ext name}/by/unique](#)
 - [PUT /services/\\${service id}/extensions/\\${ext name}/delete/by/unique](#)
- State Operations
 - Since: 8.0.100.00
 - [POST /services/\\${service id}/states/\\${state id}/end](#)
 - [POST /services/\\${service id}/states/transition](#)
 - [GET /services/\\${service id}/states](#)
 - [GET /services/\\${service id}/states/\\${state id}](#)
 - [POST /services/\\${service id}/states/start](#)
 - Since: 8.0.200.00
 - [PUT /services/\\${service id}/states/\\${state id}/extensions/\\${ext name}](#)
 - [PUT /services/\\${service id}/state/\\${state id}extensions/\\${ext name}/by/unique](#)
 - [PUT /services/\\${service id}/states/\\${state id}/extensions/\\${ext name}/delete/by/unique](#)
- Task Operations

- Since: 8.0.100.00
 - `POST /services/${service id}/tasks/${task id}/end`
 - `GET /services/${service id}/tasks`
 - `GET /services/${service id}/tasks/${task id}`
 - `POST /services/${service id}/tasks/start`
- Since: 8.0.200.00
 - `PUT /services/${service id}/tasks/${task id}/extensions/${extension name}`
 - `PUT /services/${service id}/task/${task id}extensions/${ext name}/by/unique`
 - `PUT /services/${service id}/task/${task id}/extensions/${ext name}/delete/by/unique`