

# **GENESYS**

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### **API** Reference

**Profile Extension** 

## Profile Extension



**Purpose:** Presents an extension for a customer profile.

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#### Description

Extends the <u>customer profile</u> with additional attribute resources. Note that for each extension resource, you must define first a profile extension schema. Extensions, like profiles, consist of a series of one or more Profile Attribute resources, which are defined with a predefined <u>Profile Extension Schema</u>.

#### Resource

#### **Profile Extension**

Field	Туре	Mandatory	Description
customer_id	string	yes if not part of a profile.	The unique ID of the given customer.  This field is mandatory if the extension is <b>not</b> nested inside a Customer Profile.
name	string	yes	The unique, case- insensitive name of the extension.  • Starts with a letter to which you can append letters, numbers, or underscores.  • Restricted to a maximum of 26 characters. (Maximum RDBMS shared limit on index creation.)
<attribute n=""></attribute>	string integer long double date datetime currency	yes	Individual attributes, defined in the Profile Extension Schema. <attribute n=""> corresponds to the attribute name defined in the schema.</attribute>

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