

GENESYS

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API Reference

Profile Extension Schema

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Purpose: Describes a type of extension available for the customer profiles.

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Description

Describes one of the Profile Extension resources. Before your application can start adding extensions to a given profile, your application must define this extension's schema, which includes its nested attributes.

Resource

Field	Туре	Mandatory	Description
name	string	yes	The unique, case-insensitive name of the extension. The name must start with a letter, and can be followed with letters, numbers, or underscores. The name is restricted to a maximum of 26 characters (Maximum RDBMS shared limit on creation of index).
type	token	yes	Extensions come in the following forms: • Single-valued: a single extension record is associated with a given customer. • Multi-valued: multiple extension records can be associated with any given customer. • Classifier: the single-valued extension has no attribute. • Only single-valued profile extensions are supported for now.
attributes	array	no	The array of zero or more attribute objects. Empty when type="classifier".

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Example

The following schema describes the Address extension.

Related Operations

- Create Profile Extension Schema
- · Query Profile Extensions Schema

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