



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

API Reference

Query Profile Schema

Query Profile Schema

	GET /metadata/profiles/
	Available since: 8.0.100.00

Contents

- [1 Query Profile Schema](#)
 - [1.1 Description](#)
 - [1.2 Operation](#)
 - [1.3 Response](#)
 - [1.4 Example](#)

Description

Queries the schema which describes the customer profiles. If the profile schema is not defined, this operation returns the HTTP Status Code 404 (Not Found). In that case, your application should switch to maintenance mode, see [Set Server Mode](#), and create the profile Schema by defining business contact attributes in the Configuration Manager. See [Configuration Options](#) for further details.

Operation

Prerequisites:

- The UCS<ref name="ucs">[Universal Contact Server](#)</ref> is in [production mode](#).
- The profile schema is already defined.

Query Profile Schema

ID	CV.WS.PROF.META.1
Method	GET
URL	/metadata/profiles/

Response

The Context Management Service API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See [HTTP Response Codes and Errors](#) for further details on the possible codes that this operation can return.

Response

HTTP code	200
HTTP message	OK
Body	Attribute Schema[]

Example

Operation

GET /metadata/profiles/

Result

200 OK

```
[{"encrypt":false,"name":"PIN","length":256,"type":"string"},
{"encrypt":false,"name":"Title","length":256,"type":"string"},
{"encrypt":false,"name":"CustomerSegment","length":256,"type":"string"},
{"encrypt":false,"name":"LastName","length":256,"type":"string"},
{"encrypt":false,"name":"AccountNumber","length":256,"type":"string"},
{"encrypt":false,"name":"FirstName","length":256,"type":"string"},
{"encrypt":false,"name":"PhoneNumber","length":256,"type":"string"},
{"encrypt":false,"name":"ContactId","length":256,"type":"string"},
{"encrypt":false,"name":"EmailAddress","length":256,"type":"string"},
{"encrypt":false,"name":"Title","length":256,"type":"string"},
{"encrypt":false,"name":"PIN","length":256,"type":"string"},
{"encrypt":false,"name":"ContactId","length":256,"type":"string"},
{"encrypt":false,"name":"homeaddress","length":256,"type":"string"},
{"encrypt":false,"name":"EmailAddress","length":256,"type":"string"},
{"encrypt":false,"name":"PhoneNumber","length":256,"type":"string"},
{"encrypt":false,"name":"AccountNumber","length":256,"type":"string"},
{"encrypt":false,"name":"LastName","length":256,"type":"string"},
{"encrypt":false,"name":"FirstName","length":256,"type":"string"},
{"encrypt":false,"name":"CustomerSegment","length":256,"type":"string"},
{"encrypt":false,"name":"LastCalledAgent_EmployeeID","length":256,"type":"string"},
{"encrypt":false,"name":"LastCalledAgent_TimeStamp","length":0,"type":"datetime"},
{"encrypt":false,"name":"PreferredAgent_EmployeeID","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_workitem","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_workitem","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_workitem","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_auxwork","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_auxwork","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_auxwork","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_imchat","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_imchat","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_imchat","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_outboundpreview","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_outboundpreview","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_outboundpreview","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_vmail","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_vmail","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_vmail","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_smail","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_smail","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_smail","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_cobrowsing","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_cobrowsing","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_cobrowsing","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_webform","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_webform","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_webform","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_busevent","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_busevent","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_busevent","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_voice","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_voice","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_voice","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_appsharing","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_appsharing","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_appsharing","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_email","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_email","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_email","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_chat","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_TimeStamp_chat","length":0,"type":"datetime"},
{"encrypt":false,"name":"Pref_EmplID_chat","length":256,"type":"string"},
{"encrypt":false,"name":"LCA_EmplID_āny","length":256,"type":"string"},
```

```
{
  "encrypt": false, "name": "LCA_TimeStamp_any", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_any", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_fax", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_fax", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_fax", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_video", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_video", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_video", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_whiteboard", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_whiteboard", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_whiteboard", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_alert", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_alert", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_alert", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_voip", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_voip", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_voip", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_sms", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_sms", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_sms", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_EmplID_callback", "length": 256, "type": "string"},
  "encrypt": false, "name": "LCA_TimeStamp_callback", "length": 0, "type": "datetime"},
  "encrypt": false, "name": "Pref_EmplID_callback", "length": 256, "type": "string"}]
```