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# API Reference

## Interaction Operations

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# Interaction Operations



**Purpose:** Groups operations which handle multimedia interactions.

## Interaction Resources

- [Callback Interaction](#)
- [Chat Interaction](#)
- [E-mail Interaction](#)
- [Phone Call Interaction](#)

## Interaction Operations

- [GET /customers/{customer id}/interactions](#)
- [GET /services/{service id}/interactions](#)
- [GET /interactions/{interaction id}](#)