

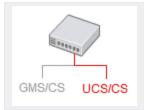
GENESYS

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API Reference

Delete Customer Profile

Delete Customer Profile



DELETE /profiles/\${customer_id}

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Description

Deletes a customer profile and all it's extension records and identifications keys records.

Important

Starting with the 8.5.0 release, service, state, and task data are no longer handled in UCS and therefore will not be deleted.

Operation

ID	CV.WS.PROF.8		
Method	DELETE		
URI	/profiles/\${customer_id}		
Parameter	Туре	Mandatory	Description
			The unique ID of the

<references />

Response

The Context Management Service API answers with HTTP codes for every request. The following tables show the correct response for a successful request, and the response if the customer cannot be deleted. See HTTP Response Codes and Errors for further details on the possible codes that this operation can return.

Response		
HTTP code	200	
HTTP message	Success	
Response		
HTTP code	404	
HTTP message	Not Found	

API Reference 3

Example

Operation The following operation deletes a particular customer:

DELETE /profiles/0004Va58A92T0018

Result

200 Success

API Reference 4