

GENESYS

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Developer's Guide

Change History

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This page lists all the changes between the 8.1 and 8.5 version of this Developer's Guide.

Important

Journey Timeline and Customer Journey Interface pages were moved to the User's Guide.

8.5.0

[+] New In Context Services 8.5.0

The following content has been added to the Context Services 8.5.0 Developer's Guide:

- Detailed information about GMS/CS features:
 - Instruction to migrate your application from 8.1 to 8.5 version
 - Information about the new GMS/CS Architecture
 - Export Features
 - Customer Journey interface
 - Context Services interface
- A new chapter to separate GMS/CS and UCS/CS data.
 - Customer Profile API

The following sections were also added or modified for this release:

- · Introduction in Welcome
- In BusinessAttributes
 - Multi-Tenancy for GMS/CS
 - Business Attributes in Context Services
- Role-Based Access Configuration in Role-BasedAccessControl
- About Profile Extensions in Extensions
- In Services, States, and Tasks
 - About the Service, State, and Task Resources
 - · Services, States, and Tasks contents
 - Active Resources
 - Extensions
 - Start the Service
 - Query the Services/States/Tasks for a Given Profile

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Note that the FAQ page is available in the User's Guide:

• FAQs

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