API Reference

Purge Services

12/14/2025

Purge Services

POST /maintenance/purge

Contents

Description

Purge the services which received a started and/or a completed event prior to a limit date. Use this query if your application needs to remove old services from the database.

> **Important**
> Your application needs a WRITE role to perform this request.

Operation

Method	POST		
URL	/genesys/1/cs/maintenance/purge		
Field Name	**Type**	**Mandatory**	**Description**
URI Parameters			
limit	String	yes	Specifies the time limit for the service deletion. Example : 2014-09-02T08:00:00.000Z
operation	String	yes	Specifies the type of operation to be performed when the purging process runs. • `purge.service.all` to purge all the services which received a started event prior to the limit date. • `purge.service.started.anonymous` to purge the anonymous services which received a started event prior to the limit date and are not completed at the date of the purge. • `purge.service.sta`

Method	POST		
			rted to purge the services which received a started event prior to the limit date and are not completed at the date of the purge. • `purge.service.com pleted` to purge the services which received a started event prior to the limit date and are completed at the date of the purge. • `purge.service.com pleted.anonymous` to purge the anonymous services which received a started event prior to the limit date and are completed at the date of the purge.

Response

The Context Management Service API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See HTTP Response Codes and Errors for further details on the possible codes that this operation can return.

Response	
HTTP code	200
HTTP message	OK

Example

Operation The following operation deletes the given service with its active states and tasks.

```
POST http://localhost:8080/genesys/1/cs/maintenance/purge
{
"limit": "2014-09-26T16:50:00.000Z",
"operation":"purge.service.all"
```

```
}
```

Result

```
200 OK
```