

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

**API** Reference

**Insert Extension Records** 

## Insert Extension Records

## **Important**

Prerequisites: You need to enable profiles in UCS.

#### POST /profiles/\${customer\_id}/extensions

#### Contents

- 1 Insert Extension Records
  - 1.1 Description
  - 1.2 Operation
  - 1.3 Response
  - 1.4 Example

API Reference 2

## Description

This operation inserts one or more extension records, which replace former records if they already exist.

## Operation

ID	CV.WS.PROF.4			
Method	POST			
URL	/profiles/\${customer_id}/extensions			
Parameter	Туре	Mandatory	Description	
URI Parameters				
\${customer_id}	string	yes	The unique ID of the given customer. Limited to 16 characters.	
Body				
<extension n=""></extension>	Profile Extension or Profile Extension[]	no	Profile extensions, where <extension n=""> corresponds to the unique name of the profile extension resource.  • For single-valued extensions, the extension's value is a single Profile extension.  • For multi-valued extensions, the extensions, the extension's value is an an array of zero or more Profile Extension.</extension>	

<references />

#### Response

The Context Management Service API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See HTTP Response Codes and Errors for further details on the possible codes that this operation can return.

API Reference 3

#### Response

HTTP code	200
HTTP message	OK

## Example

#### **Operation**

```
POST /profiles/0004Va58A92T0017/extensions
   {
   "customer_id":"0004Va58A92T0017",
   "Phone": [
      {"PhoneType":0,
      "prefix":"+33",
      "number":"3145926535",
   "description":"family phone",
      "start_availabilty":"2009-12-18T18:30:00.000Z",
      "end_availabilty":"2009-12-18T21:40:00.000Z"},
   {"PhoneType":2,
   "prefix":"+33",
   "number":"6543210",
   "description":"business calls only, no sales",
   "start_availabilty":"2009-12-18T09:30:00.000Z",
   "end_availabilty":"2009-12-18T17:45:00.000Z"},
   "PhoneType":5,
   "prefix":"+33",
   "number":"951357456",
   "description":"",
   ] }
}
```

#### **Result**

200 OK

UCS added the phone extension to the extensions of the specified customer.

API Reference 4