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API Reference

Interaction Operations

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Important

Prerequisites: You need to **enable** profiles in UCS.

Purpose: Groups operations which handle multimedia interactions.

Interaction Resources

- [Callback Interaction](#)
- [Chat Interaction](#)
- [E-mail Interaction](#)
- [Phone Call Interaction](#)

Interaction Operations

- [GET /customers/\\${customer id}/interactions](#)
- [GET /services/\\${service id}/interactions](#)
- [GET /interactions/\\${interaction id}](#)