

GENESYS

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API Reference

Update State Extension

Update State Extension

PUT /genesys/1/cs/services/\${service_id}/states/\${state_id}/extensions/\${ext_name}

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Description

This operation replaces the extension value with a new extension value. The former value of the extension is lost.

Operation

Updates a state's extension value

ID	CV.WS.SRV.17		
Method	PUT		
URL	/genesys/1/cs/ services/\${service_id}/states/\${state_id}/extensions/\${ext_name}		
Name	Туре	Mandatory	Description
URI Parameters			
\${service_id}	integer	yes	The ID of the service.
\${state_id}	integer	yes	The ID of the state.
\${ext_name}	string	yes	The name of the extension.
Body			
<extension> or <extension>[\</extension></extension>	value	yes	Values for one or more extensions.

Response

The Context Management Service API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See HTTP Response Codes and Errors for further details on the possible codes that this operation can return.

Response

HTTP code	200
HTTP message	OK

Example

Operation: Update a multi-valued extension

PUT /genesys/1/cs/services/8389/states/1/extensions/Satisfaction

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```
[
    {
      "rating":2,
      "pertinence":8,
      "usefull":true,
      "place":"Terranova mexico resort"
},
    {
      "rating":8,
      "pertinence":4,
      "usefull":false,
      "place":"Fancy resort Paris"
}
```

Result

204 No Content

Operation: Update a single-valued extension

```
PUT /genesys/1/cs/services/8389/states/1/extensions/Feedback
{
    "FeedbackType":"survey",
    "rating":7,
    "notes":"warm welcome at frontdesk, thanks for the nice trip"
}
```

Result

200 OK

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