GENESYS™

User's Guide

Auto-Completing Services

12/14/2025

Auto-Completing Services

Added in 8.5.111

Instead of manually completing a service, you can enable the auto-completion by setting the auto-complete-enabled option to true and by configuring an auto-complete-after time in your application configuration. In this scenario, the system will wait the given auto-complete-after time to complete the service after its last update and/or the last updated to its nested states and tasks.

For example, to auto-complete a service that is inactive more than 20 seconds, use the following configuration in your Context Services application:

```
auto-complete-enabled= true
auto-complete-after=20
```

Note that you can override this configuration in the REST query that starts the service.

> ## Important
> If you modify the `auto-complete-after` configuration parameter at runtime, only the new services will use its new value for auto-completion. Services that were created before the value changed will keep on using the former default value.