GENESYS™

User's Guide

Prepare Your Deployment in UCS

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Describes all of the required procedures for deploying UCS and its Context Services capabilities for the Customer Profile API. For a description of deploying UCS as part of an eServices solution, see the *eServices Deployment Guide.*

Prerequisites

Functioning environment including:

- Management Framework: DB Server, Configuration Server.
- Genesys Administrator or Configuration Manager.
- RDBMS, either Oracle or Microsoft SQL.
- Java Environment and Libraries for eServices and UCS. This is a single component provided on your UCS product CD.