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## CX Contact Help

Compliance

12/18/2025

# Compliance

## Important

The content of this document has been moved and is no longer being updated in this location.  
For the latest content and most recent updates, see the [CX Contact Help](#) on the Genesys Multicloud site.

Use this section of the user interface to set up and manage compliance tools and contact suppression lists.

## Link to video

What do you want to do?

### **[+] Restrict contact attempts by using the following compliance tools:**

- [Attempt Rules](#)
- [Custom Timezones](#)
- [Location Rules](#)
- [Contact Times \(by Region\)](#)
- [Contact Dates](#)

### **[+] Create or manage suppression lists**

- [View a suppression list](#)
- [Import a suppression list](#)
- [Export a suppression list](#)
- [Append a suppression file](#)
- [Add contacts to a suppression list](#)
- [Edit a suppression list](#)
- [Delete a suppression list](#)
- [Delete contacts within a suppression list](#)