CX Contact Help

Compliance

5/9/2025

Compliance

> **Important**
>
> The content of this document has been moved and is no longer being updated in this location.
> For the latest content and most recent updates, see the CX Contact Help on the Genesys Multicloud site.

Use this section of the user interface to set up and manage compliance tools and contact suppression lists.

Link to video

What do you want to do?

[+] Restrict contact attempts by using the following compliance tools:

- Attempt Rules
- Custom Timezones
- Location Rules
- Contact Times (by Region)
- Contact Dates

[+] Create or manage suppression lists

- View a suppression list
- Import a suppression list
- Export a suppression list
- Append a suppression file
- Add contacts to a suppression list
- Edit a suppression list
- Delete a suppression list
- Delete contacts within a suppression list