

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

CX Contact Help

Configure a Dashboard Row

## Configure a Dashboard Row

## **Important**

The content of this document has been moved and is no longer being updated in this location.

For the latest content and most recent updates, see the CX Contact Help on the Genesys Multicloud site.

In each Analytics dashboard you can create one or more rows. The dashboard row enables you to control the specific dashboard layout with height and row order configuration options.

To configure a dashboard row:

1. Hover over the three small blue rectangles to the left of the row you want to configure and when the



options appear click the Configure row option

- 2. In the **General** tab, configure following options:
  - Title The name of the row.
  - · Height The row height.
  - Editable Enables you to lock the specific dashboard so that it cannot be changed in the future.
  - Collapsable Select Collapsable to enable the Collapsable Row option.
- 3. In the **Panels** tab, delete, move, and/or hide the existing panels.
- 4. In the **Add Panel** tab, create a new panel for the selected row. For details about creating a new panel refer to the Create an Analytics Dashboard Panel page.
- 5. Click Save.

## Related Topics

- · Configure a Dashboard
- Create an Analytics Dashboard Panel

CX Contact Help 2