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IRD to Composer Migration

CallInfo Function Migration

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CallInfo Function Migration

The table below describes how migration is handled for IRD Functions in the CallInfo category as defined in the *Universal Routing 8.1.x Reference Manual*.

- The `_genesys` Data Subcategory is described in the [Orchestration Server Wiki](#)

CallInfo Function	Functional Module Mapping	Automatic Migration?	Update Required?	Comments/ Manual Steps Required
ACDQ	<code>_genesys.ixn.interactions[x].voice.acdq</code>	Auto		
ANI	<code>_genesys.ixn.interactions[x].voice.ani</code>	Auto		
Attach	<code>_genesys.ixn.interactions[x].udata</code>	Auto		May use <code>_genesys.ixn.setuData()</code> to attach data directly.
BearerCapability	<code>_genesys.FMname.interactions[x].xdata (BEARER_CAP)</code>	Auto		
BusinessData	<code>_genesys.ixn.interactions[x].udata</code>	Auto		
BusinessDataINT	<code>_genesys.ixn.interactions[x].udata</code>	Auto		
CallID	<code>_genesys.ixn.interactions[x].voice.callid</code>	Auto		
CallType	<code>_genesys.ixn.interactions[x].FMObjectname.type</code>	Auto		
CallUUID	<code>_genesys.ixn.interactions[x].g_uid</code>	Auto		
CED	<code>_genesys.ixn.interactions[x].voice.ced</code>	Auto		
ConnID	<code>_genesys.ixn.interactions[x].voice.connid</code>	Auto		
DeleteAttachedData	Use ECMAScript delete function on <code>_genesys.ixn.interactions[x].udata.xxxx</code>	Auto		May use <code>_genesys.ixn.deleteuData()</code> or the explicit property or Use ECMAScript delete function on <code>_genesys.FMname.interactions[x].property</code> .
Dest	<code>_data._dest</code>	Auto		Note: Composer 8.1.2 will change this mapping to <code>_genesys.ixn.interactions[InteractionID].pa + '-1'.device</code> In earlier releases, the final expression can be changed to this value manually.
DNIS	<code>_genesys.ixn.interactions[x].voice.dnis</code> property	Auto		

CallInfo Function	Functional Module Mapping	Automatic Migration?	Update Required?	Comments/ Manual Steps Required
	or _genesys.ixn.interactions[x].contactedaddr			
ExtensionData	_genesys.ixn.interactions[x].extdata	SetXData		_genesys.FMname.interactions[x]. property can be used to obtain the extension data as well as the datamodel if the datamodel has been mapped correctly with the corresponding id's for the event.
ExtensionAttach	_genesys.ixn.interactions[x].xdata	No		Not Supported. No setXData() function defined. We currently have no means, other than implicitly via the data model, to attach xdata to an interaction and no explicit methods of setting it (i.e., no setXData() function defined).
ExtensionUpdate	_genesys.ixn.interactions[x].xdata	No		Not Supported. No setXData() function defined. We currently have no means, other than implicitly via the data model, to attach xdata to an interaction and no explicit methods of setting it (i.e., no setXData() function defined).
FirstHomeLocation				Not Supported
GetCurrentSwitch	_genesys.ixn.interactions[x].location.media_server	Auto		
GetCurrentTServer	_genesys.ixn.interactions[x].location.control_server	Auto		
CustomerSegment	_genesys.ixn.interactions[x].udata property ("CustomerSegment")	Auto		
GetMediaType	_genesys.ixn.getMediaIntValue (_genesys.ixn.interactions[x].MediaFM.media)	Auto		

CallInfo Function	Functional Module Mapping	Automatic Migration?	Update Required?	Comments/ Manual Steps Required
GetRoutingPoint	<code>_genesys.ixn.interactions[InteractionID].parties[InteractionID + '-1'].device</code>	Auto		InteractionID is a system variable in Composer to keep track of the 'current' interaction
GetServiceObjective	<code>_genesys.ixn.interactions[x].udata property ("ServiceObjective")</code>	Auto		
GetServiceType	<code>_genesys.ixn.interactions[x].udata property ("ServiceType")</code>	Auto		
InformationDigits	<code>_genesys.ixn.interactions[x].xdata (INFO_DIGITS) property</code>	Auto		
InteractionData	<code>_genesys.ixn.interactions[x].udata</code>	Auto		
InteractionDataINT	<code>_genesys.ixn.interactions[x].udata</code>	Auto		
LATA	<code>_genesys.ixn.interactions[x].xdata (LATA) property</code>	Auto		
NPA	<code>_genesys.ixn.nPA()</code>	Auto		This function expects the ANI to be provided and so is not directly equivalent to that within IRD. As such, the IRD function would need to be replaced with something like this: <code>_genesys.ixn.nPA(_genesys.ixn.int</code>
NPANXX	<code>_genesys.ixn.nPANXX()</code>			
Orig	<code>_genesys.ixn.interactions[InteractionID].voice.ani</code>	Auto		
OtherTrunk				Not Supported. Not Documented. Used in IRD 8.0.100.12.
PACCode	<code>_genesys.ixn.interactions[x].voice.ced</code>	Auto		
PACType	<code>_genesys.ixn.interactions[x].xdata (PAC_TYPE) property</code>	Auto		
RequestType		Auto		
SetHomeLocation				Not Supported.
StateCode	<code>_genesys.ixn.interactions[x].xdata (STATE_CODE)</code>	Auto		

CallInfo Function	Functional Module Mapping	Automatic Migration?	Update Required?	Comments/ Manual Steps Required
ThisTrunk				Not Supported. Not Documented. Used in IRD 8.0.100.12.
UData	_genesys.ixn.interaction	Appendix A.5.6		
UDataINT	_genesys.ixn.interaction	Appendix A.5.6		
Update	_genesys.ixn.interaction	Appendix A.5.6		May use _genesys.ixn.setuData()
UpdateBusinessData				Not Supported. Deprecated. May use _genesys.ixn.setuData()
UpdateInteractionData	_genesys.ixn.interaction	Appendix A.5.6		May use _genesys.ixn.setuData()
