

GENESYS

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IRD to Composer Migration

Data Manipulation Function Migration

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The table below describes how migration is handled for IRD Functions in the Data Manipulation category as defined in the *Universal Routing 8.1.x Reference Manual*.

• The _genesys Data Subcategory is described in the Orchestration Server Wiki

| Function Name | Functional Module Mapping | Automatic Migration? | Update Required? | Comments/ Manual Steps Required |
|----------------------|------------------------------|--------------------------------|---------------------|---|
| FindServiceObjective | e _genesys.queue.find | S Sevitie-Outjæ ctive() | | Leverage the the Database Wizard or the External Service block to replace this. |
| ListGetDataCfg | _genesys.session.ge | tLSsamherAnWadue() | | Leverage the the Database Wizard or the External Service block to replace this. |
| ListLookup | | | | Not Supported. Use the Database Wizard block or the External Service block available within Composer to replace this call. Lists can also be shared via common code that could be included or referenced from the SCXML strategy in the case of static lists. |
| ListLookupCfg | _genesys.session.list | :L6eknipMattae() | | Leverage the Database Wizard or external service to replace this. |