

## **GENESYS**

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## IRD to Composer Migration

**Major Exceptions** 

## Major Exceptions

The table below describes the default major exceptions assigned in Composer workflow blocks. The exceptions appear in the Exceptions dialog box, which opens from the block's Exception Property.

## **Assignment of Major Exceptions**

Composer Block	<b>Exception Assigned</b>	Comments
Target	error.queue.submit	
Default Route	error.queue.default	
Force Route	error.interaction.redirect	
Routing Rule	error.queue.submit	
Play Sound	error.dialog.playsound	
Play Application	error.dialog.start	
Play Message	error.dialog.play	
User Input	error.dialog.collect	
Set Default Route	error.dialog.setdialogdefaultdest	
Pause	error.send.failed	
CreateUserAnnouncement	error.dialog.createann	
DeleteUserAnnouncement	error.dialog.deleteann	
IVR	error.dialog.remote	
Cancel Call	error.dialog.stop	-