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Composer Deployment Guide

Composer 8.1.3 Deployment Guide

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This guide describes how to deploy Composer, an Integrated Development Environment used to develop applications for:

Voice applications for **Genesys Voice Platform** (GVP) 8.1+—a software suite, which unifies voice and web technologies to provide a complete solution for customer self-service or assisted service.

Routing applications for the Genesys Orchestration Platform 8.x, which includes:

- **Universal Routing Server** (URS)—which enables intelligent distribution of voice and multimedia interactions throughout the enterprise.
- **Orchestration Server** (ORS)—an open standards-based platform with an SCXML engine, which enables the customer service process.

ORS is responsible for executing orchestration logic (SCXML) that is provided by an application server (such as an application server hosting an SCXML-based routing application created in Composer). The responsibility of URS within the Orchestration Platform is to provide a necessary service to Orchestration Server to support Routing functions.

About This Document

This section includes:

Intended Audience

Contacting Customer Care

New in 8.1.3

New in 8.1.2

What is Composer?

This section introduces Composer:

Composer GUI

Debugging Applications

Other Composer Features

Before Installation

This section includes information on:

Requirements and Support

This section includes information on:

[Installation Video](#)

[Installing as Eclipse Plugin](#)

[Update Site](#)

[Application Server Requirements](#)

[Third Party and Other Software Requirements](#)

[Application Server Requirements](#)

[Database, Speech Engine, SIP Phone, Web Browser Support](#)

Installing Composer

This section includes information on:

[Before Installing](#)

[Installing Composer on Windows](#)

[Displaying the Interface](#)

[Windows 7 and Server 2008 32 Bit](#)

[Viewing a Sample Application](#)

Post Installation Configuration

This section includes information on setting preferences and other post-installation steps prior to using Composer:

[Tomcat, IIS, Debugging, Ports, GAX, Proxy, Business Rules, ORS and Routing Point, Config Server, Context Services, Migration, and other settings](#)

Uninstalling and Reinstalling

This section describes:

[Uninstalling and Reinstalling Composer](#)

Links to Useful Docs

This section directs you to:

[Orchestration Server Documentation](#)

[Orchestration Server Extensions](#)

[SCXML Technical Reference](#)

[Genesys Voice Platform Documentation](#)

[System-Level Guides](#)