

GENESYS

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Composer Help

Common Functionality

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Contents

- 1 Common Functionality
 - 1.1 Special Note on Entry and Exit Blocks
 - 1.2 Link Tools
 - 1.3 Composer Help Wiki URL

Composer Help 2

This section describes the Functionality that can be used for both Orchestration routing and GVP voice applications.

Note: Composer does not support copying blocks from a callflow to a workflow or vice-versa.

You can also create Custom Blocks.

Special Note on Entry and Exit Blocks

These two blocks are also present on the palette for both routing and voice applications. The Entry block for routing applications has a different set of events than the Entry block for voice applications.

Link Tools

Routing and voice applications use the same link tools:

- Tools Detail Outlink
- Tools Detail Exception Link

Composer Help Wiki URL

The URL to the Composer Help wiki is configurable by using the Online Wiki URL field: **Window** > **Preferences** > **Help**. The default works with English but if, for example, Japanese pages were available in a different location, then you could change the URL accordingly.

Composer Help 3