GENESYS™

Composer Help

Creating Routing Applications

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Creating Routing Applications

This section contains step-by-step instructions for creating routing applications, both in the workflow designer and in the editor.

- Workflow Post Installation
- Creating a New Routing Project
- Creating a New Workflow Diagram
- Accessing the SCXML Editor
- Using SCXML Templates
- Your First Application: "DNIS Routing"
- Using URS Functions
- Block Palette Reference Route