Composer Help

Software Prerequisites

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See the Installation chapter of the *Composer Deployment Guide* for specific requirements for Composer 8.1.2 and 8.1.3 (installed as an Eclipse plugin).

In general, to obtain the full functionality of Composer 8.1, the following Genesys products/software components are required:

- Orchestration Server 8.1.2 or later for debugging and testing SCXML session-based applications.

- Genesys Voice Platform (GVP) Media Control Platform 8.1.6 or later for debugging and testing VXML-based self-service applications.

- If you wish to use Context Services in routing workflows and voice callflows, you will need Universal Contact Server/Context Services 8.1.000.10 or later.

- Genesys Rules System 8.1.0 or later for business logic, which can be customized, and then invoked by Genesys applications.

- For information on components required by Orchestration Server, such as eServices components for processing multimedia interactions, see the Packaging section of the *Orchestration Server 8.1 Deployment Guide*.