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Composer Help

Voice Block Palette Reference

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Voice Block Palette Reference

When you create a voice application, You use the callflow diagram blocks, located on the palette, to develop voice applications. The palette contains the link tools, and various categories of blocks used to build callflow diagrams:

- **Basic Blocks**
- **Database Blocks**
- **Computer Telephony Integration (CTI) Blocks**
- **External Message Block**s
- **Reporting Blocks**
- **Server-Side Blocks**
- **Outbound Blocks**

The Common Blocks section describes blocks that can be used by both routing and voice applications.