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## Composer Help

Action End Block

# Action End Block

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The Action End block allows the application to indicate the end of a Voice Application Report (VAR) transaction. You can specify the reason, results and notes corresponding to the action. Composer generates Subcallflow start and End events whenever a <SubDialog> (Subcallflow) got executed in the call. Composer-generated VXML code automatically generates the events. With this feature all the events (Main and Sub callflow events) generated for a call can be found with in a single umbrella in the Reporting server.

You are responsible for making sure to provide a valid Action Id name, for an action that was previously started in the application using the **Action Start** block.

By default an action end event will be sent by each terminating block of a callflow. This includes the **Exit** and **Disconnect** blocks.

The Action End block has no page exceptions.

The Action End block has the following properties:

### Name Property

Find this property's details under **Common Properties**.

### Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

### Action Id Property

The Action Id property is the variable used in the **Action Start** block for the action to report as ended. It must be the same Action Id variable used in the Action Start block.


To select a variable:

1. Select the Action Id row in the block's property table.
2. In the Value field, select one of the available **variables** from the drop-down list.

### Notes Property

The Notes property allows you to enter text (up to 4 KB of data) associated with the Action End event. Since Composer generates <log> labels for the Reporting blocks, text entered here can appear on voice application reports as described in the Genesys Voice Platform 8.1 User's Guide. See Provisioning GVP.

To enter notes:

1. Click the Notes row in the block's property table.
2. Click the  button to open the Notes dialog box.
3. Type text notes as needed and click OK.

## Reason Property

The Reason property allows you to enter text for a reason for ending the action. The Reason field allows up to 4 KB of data. Note text appears on voice application reports.

To enter reason text:

1. Click the Reason row in the block's property table.
2. Click the dropdown arrow and select the variable that contains the reason text.

## Result Property

The Result property contains the result of the action that was just ended.

To assign a value to the Result property:

1. Select the Result row in the block's property table.
2. In the Value field, select one of the following from the drop-down list:

### UNKNOWN

The action had an unknown result.

### SUCCESS

The action completed successfully.

### FAILED

The action did not complete successfully (failed).

## Condition Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#) or [CommonPropertiesforWorkflowBlocks](#).

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## Logging Details Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#) or [CommonPropertiesforWorkflowBlocks](#).

## Log Level Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#) or [CommonPropertiesforWorkflowBlocks](#).

## Enable Status Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#) or [CommonPropertiesforWorkflowBlocks](#).