

# **GENESYS**<sup>®</sup>

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### Composer Help

**CCXML File Preferences** 

## CCXML File Preferences

#### Contents

- 1 CCXML File Preferences
  - 1.1 Creating Files
  - 1.2 Validating Files
  - 1.3 Source and Syntax Coloring
  - 1.4 Templates

Select **Window** > **Preferences** > **Composer** > **CCXML File**s. The following preferences for CCXML files can be set in the Preferences dialog box:

#### Creating Files

- 1. Under Creating Files, select the Suffix to use for CCXML files from the drop-down list: \* ccxml
- Select the **Encoding** type from the drop-down list. The encoding attribute in a CCXML document specifies the encoding scheme. The encoding scheme is the standard character set of a language. The CCXML processor uses this encoding information to know how to work with the data contained in the CCXML document. UTF-8 is the standard character set used to create pages written in English. Select from the following:
  - ISO 10646/Unicode(UTF-8)
  - ISO 10646/Unicode(UTF-16) Big Endian
  - ISO 10646/Unicode(UTF-16BE) Big Endian
  - ISO 10646/Unicode(UTF-16LE) Little Endian
  - US ASCII
  - ISO Latin-1
  - Central/East European (Slavic)
  - Southern European
  - Arabic, Logical
  - Arabic
  - Chinese, National Standard
  - Traditional Chinese, Big5
  - Cyrillic, ISO-8859-4
  - Cyrillic, ISO-8859-5
  - Greek
  - Hebrew, Visual
  - Hebrew
  - Japanese, EUC-JP
  - Japanese, ISO 2022
  - Japanese, Shift-JIS
  - Japanese, Windows-31J
  - Korean, EUC-KR
  - Korean, ISO 2022
  - Thai, TISI

• Turkish

#### Validating Files

• Select or clear the Warn when no grammar is specified check box (not selected by default).

#### Source and Syntax Coloring

Source and Syntax Coloring preferences for CCXML files are set under the XML preferences provided by Eclipse.

• Use Window > Preferences, expand the Web and XML entry, then expand the XML Files subentry.

#### Templates

In addition to previewing templates, you can create, edit, and remove selected templates. There are also buttons to:

- Restore a removed template.
- Revert back to a default template
- Import a template.
- Export a template.