

GENESYS

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Composer Help

Creating CCXML Applications

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CCXML (Call Control XML) is a specification developed by the Call Control subgroup of the Voice Browser Working Group of the W3C. CCXML provides mechanisms for implementing advanced call control functionality in a standards-based way. It provides the advanced call control features not supported by VoiceXML. You develop CCXML a little differently than VXML or SCXML applications. Rather than creating flow diagrams, you invoke a CCXML text editor and enter the code while Composer performs syntax checking. To create a new CCXML file in Composer perspective:

- 1. From the menu, select **File** > **New** > **Other** > **CallControlXML** File.
- 2. In the wizard, select the Project folder, name the file, and click **Finish** or **Next** to use a template.
- 3. If you click **Next**, select a template and click **Finish**. Composer opens the the CCXML editor view.

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