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Composer Help

Do Not Call Block

Do Not Call Block

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Use this block to add a contact record, such as a phone number or an e-mail address, to a specified Do Not Call List and marks the corresponding record as Do Not Call. **Note:** Do not use the Do Not Call and Record Processed blocks to finalize Outbound record processing. You cannot use other Outbound blocks to process records with the same Record Handle after using Processed or Do Not Call in a workflow. This block has the following properties:

Name Property

Find this property's details under [Common Properties for Workflow Blocks](#) or [Common Properties for Callflow Blocks](#).

Block Notes Property

Find this property's details under [Common Properties for Workflow Blocks](#) or [Common Properties for Callflow Blocks](#).

Exceptions Property

Find this property's details under [Common Properties for Workflow Blocks](#) or [Common Properties for Callflow Blocks](#).

Condition Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Logging Details Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Log Level Property

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Enable Status Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Contact Info Property

Select the variable that contains contact information, such as telephone number (home, work, cell), FAX number, or e-mail address. This parameter can be used for Inbound calls to reference the customer record when Record Handle is not available.

Customer ID Property

Select the variable that identifies the customer when a user-defined field is present in the Calling List as described in the *Outbound Contact 8.1 Deployment Guide*. You can use for Inbound calls to reference the customer record when Record Handle is not available.

OC Server Property

This property identifies the Outbound Contact Server processing this Calling List. By default, the OCS_URI [application variable](#) is used. If the datasource is Config Server, Composer will read the OCS host, listening port and connection protocol from config server. If the datasource is Literal/Variable, the format should be [http|https]://<host>:<port>.

Record Handle Property

Select the variable that identifies the customer using the Record Handle if available. Either Record Handle, Contact Info or Customer ID must be specified.

Tenant Property

Select the variable that identifies the tenant associated with the Calling List.

Update Record Chain Property

Select False to indicate if only the customer record should be cancelled. Select True if all records

chained to the customer record should be canceled.

ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new **ORS Extensions** property.