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Composer Help

Pause Block

Pause Block

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Use this block to suspend treatment processing for a specified duration.

- If a treatment block other than the IVR block precedes the Pause block, that treatment continues for the duration of the Pause treatment.
- In the case of a preceding IVR treatment, the Pause treatment starts only after the interaction has been returned to the routing point. Then the caller hears nothing for the specified time interval.

The Pause block has the following properties:

Name Property

Find this property's details under [Common Properties](#).

Block Notes Property

Find this property's details under [Common Properties](#).

Exceptions Property

Find this property's details under [Common Properties](#).

Condition Property

Find this property's details under [Common Properties](#).

Logging Details Property

Find this property's details under [Common Properties](#).

Log Level Property

Find this property's details under [Common Properties](#).

Enable Status Property

Find this property's details under [Common Properties](#).

Duration Property

Enter a value or select the variable to contain the time in seconds for which treatment processing should be suspended. This property supports the following. Note: The example below uses Timeout.

- Literal integer value. For example: Timeout=4 & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'4s'"/>.
- Variable with integer value. For example: Timeout=Variable(4) & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'4s'"/>.
- Variable with string value. For example: Timeout=Variable('6') & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'6s'"/>.
- Variable with string value including unit. For example: Timeout=Variable('6ms') & Unit=second <send event="'WaitEvent1.wait.timeout'" delay="'6ms'"/>. In this case, the unit specified in the variable is used instead of the static property unit.

Unit Property

Click the down arrow and select either **second** or **millisecond**.

ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new [ORS Extensions](#) property.