

GENESYS

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Composer Help

Send Event Block

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Use the Send Event block, which generates the NGI VXML <send event> tag, to send SIP INFO events or custom events between the VXML dialog and the CCXML application. Examples: logging events or any event specific to the dialog and the CCXML application. For more information, see the *Genesys Voice Platform 8.1 CCXML Reference Manual*, Event/IO Processor, Sending Events.

The Send Event block has the following properties:

The Send Event block has no page exceptions.

Name Property

Find this property's details under Common Properties.

Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

Event Name Property

The Event Name property is the variable used to collect the name of the sent event.

To select a variable:

- 1. Select the Event Name row in the block's property table.
- 2. In the Value field, select one of the available variables from the drop-down list.

Wait For Response Property

The Wait For Response property allows a message to be sent synchronously (when set to true). By default, data is sent asynchronously for all the Send [xxx] blocks (when this property is set to false).

To assign a value to the Wait For Response property:

- 1. Select the **Wait For Response** row in the block's property table.
- 2. In the Value field, select true or false from the drop-down list.

Condition Property

Find this property's details under CommonPropertiesforCallflowBlocks.

Logging Details Property

Find this property's details under CommonPropertiesforCallflowBlocks.

Log Level Property

Find this property's details under CommonPropertiesforCallflowBlocks.

Enable Status Property

Find this property's details under CommonPropertiesforCallflowBlocks.