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Composer Help

[Send Info Block](#)

Send Info Block

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Use the Send Info block, which generates the NGI VXML <send body> tag, for sending any content in the Body of the SIP INFO. By default, content-type is set to text/plain.

Typically, this can be used in conjunction with CCXML applications.

For example, CCXML use cases that use Composer External Messaging Blocks (such as Send Data, Send Info, and Send Event), see the *Genesys Voice Platform 8.1 CCXML Reference Manual*. See the Features chapter, Dialogs section.

When using either the Send Data or Send Info block, the result on the CCXML side is to create a dialog.user.* event. The name of the event is set to dialog.<event name>.

For an example, see the [Dialog User Event Example](#) in the Send Data block description.

The Send Info block has the following properties:

The Send Info block has no page exceptions.

Name Property

Find this property's details under [Common Properties for Callflow Blocks](#).

Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

Content Property

The Content property is the variable used to collect the content of the sent event.

To select a variable:

1. Select the **Content** row in the block's property table.
2. In the **Value** field, select one of the available [variables](#) from the drop-down list.

Content Type Property

The Content Type property is the variable used to collect the content type of the sent event.

To select a variable:

1. Select the **Content Type** row in the block's property table.

2. In the **Value** field, select one of the available **variables** from the drop-down list.

By default, Content Type is set to text/plain.

Wait For Response Property

The Wait For Response property allows a message to be sent synchronously (when set to true). By default, data is sent asynchronously for all the Send [xxx] blocks (when this property is set to false).

To assign a value to the Wait For Response property:

1. Select the **Wait For Response** row in the block's property table.
2. In the **Value** field, select true or false from the drop-down list.

Condition Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#).

Logging Details Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#).

Log Level Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#).

Enable Status Property

Find this property's details under [CommonPropertiesforCallflowBlocks](#).