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Composer Help

[Start Task Block](#)

Start Task Block

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Use this block to mark the application as entering a specified **task** within a **service/state**.

Tip

If using Context Services 8.5, the database for service/state information is the Genesys Mobile Services database. If using Context Services 8.1, the database for service/state information is the Universal Contact Server database. For more information, see [General Guidelines for Context Services Preferences](#).

The Start Task block has the following properties. The behavior of some properties will vary depending on whether you are in **offline or online mode**.

Name Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Block Notes Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Extensions Property

Find this property's details under [Common Properties Context Services](#).

Exceptions Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for strategy blocks](#). You can also define **custom events**.

Task ID Property

Click the down arrow under Value and select a variable that contains the ID of the task.

Application ID Property

Find this property's details under [Common Properties Context Services](#).

Application Type Property

Find this property's details under [Common Properties Context Services](#).

Estimated Duration Property

Find this property's details under [Common Properties Context Services](#).

Media Type Property

Find this property's details under [Common Properties Context Services](#).

Resource ID Property

Find this property's details under [Common Properties Context Services](#).

Resource Type Property

Find this property's details under [Common Properties Context Services](#).

Use Server Timestamp Property

Find this property's details under [Common Properties Context Services](#).

Service ID Property



Find this property's details under [Common Properties Context Services](#).

State ID Property

Click the down arrow under Value and select a variable that contains the ID of the state.

Task Type Property

Use this property to filter for specific task types.

1. Click under Value to display the  button.
2. Click the  button to open the Task Types dialog box.
3. Click **Add** to open the Add dialog box.
4. Opposite **Type**, click the down arrow and select one of the following:
 - **Context Services.** Select a Task Type identifier for Value. If Context Services attributes have been mapped to Configuration Server Business Attributes, you can select a Task Types DB ID. If no Business Attribute is mapped in the UCS configuration, then UCS accepts any integer value which could represent a task type defined in an external client-specific database.
 - **Literal.** Then enter a pre-configured task type from the Configuration Database.
 - **Variable.** Then select the variable that contains the task type.

Condition Property

Find this property's details under [Common Properties](#).

Logging Details Property

Find this property's details under [Common Properties](#).

Log Level Property

Find this property's details under [Common Properties](#).

Enable Status Property

Find this property's details under [Common Properties](#).

ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new **ORS Extensions** property.