

GENESYS

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Composer Help

Starting SCXML Page

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The starting SCXML page for any Composer routing project is the SCXML page generated from an interaction process diagram (IPD) and not the SCXML page generated from a workflow. IPD SCXML pages internally include workflow SCXML pages. An IPD is therefore required for both voice and multimedia workflows. When an IPD diagram is Published, Composer sets the URL of the starting SCXML page in the resultant Script object of type Enhanced Routing.

When executing an IPD, the Orchestration Platform "merges" the IPD SCXML page and any included workflow SCXML pages to create a single page and then executes that page.

Note: One Composer Project may contain multiple IPDs. Both Java Composer Projects and .NET Composer Projects support IPDs.

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