

# **GENESYS**

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**VXML Form Block** 

# VXML Form Block

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Use this block to embed VXML code directly into a callflow diagram.

#### Name Property

Find this property's details under Common Properties.

# Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

# **Exceptions Property**

Find this property's details under Common Properties.

# **Enable Status Property**

Find this property's details under Common Properties.

# **Body Property**

This property contains all the executable content of the <form> element before directing to a block or external application.

- 1. Click opposite **Body** under **Value**. This brings up the button.
- 2. Click the button to bring up the Configure Body dialog box.
- 3. Enter the executable content of the <form> element. .
- 4. When through, click **OK**. Note: The editor does not validate against the VXML schema.

# Gotostatements Property

This property allows the you to configure the output nodes of the blocks. An output port is created for every GOTOStatement item with target enabled.

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- 1. Click opposite **Gotostatements** under **Value.** This brings up the button.
- 2. Click the button to bring up the Gotostatements dialog box.
- 3. Click Add.
- 4. When Target is disabled, select **ProjectFile** or **URL** to indicate the destination application type. When ProjectFile is selected, you can click the button to enter the URI. When URL is selected, you can click the URI button and specify a literal or a variable.
- 5. When URL is selected, you can also click the Parameters button to select a system variable.
- 6. For each goto statement, specify at least one event, condition, or target (you are not required to complete all three fields). An output port is created for every goto statement.
  - Name--Composer uses the name of the goto statement to label the outport.
  - **Event**--Use to select the event that will trigger the goto statement.
  - **Condition**--The guard condition for this goto statement. The goto statement is selected only if the condition evaluates to true.
  - **Target**--If a target is set, an outport for that goto statement will appear and you can connect it to other blocks. If a target is not set, an outport for that goto statement does not appear; in this case, you can add some VXML code to handle the event.

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