



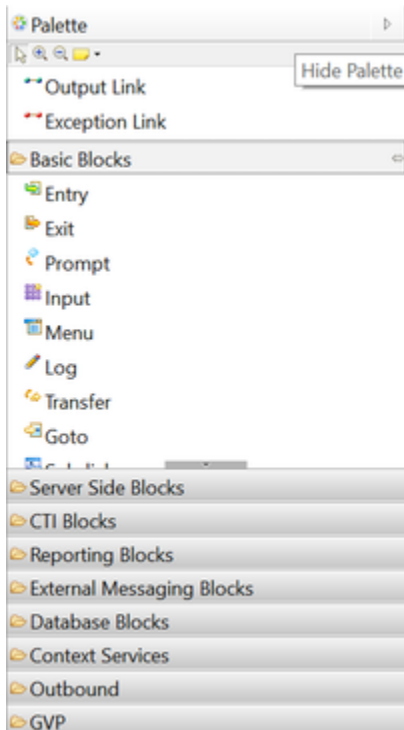
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# Composer Help

## Voice Block Palette Reference

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Composer's **palette** contains the diagram building blocks. The block categories that appear depend on what **tab** is selected above the design area or what workflow or callflow is selected in the Project Explorer. For example, to see blocks for creating GVP voice applications, click a **\*.callflow** tab or a callflow in the Project Explorer.



The palette for GVP voice application blocks accesses the following types of blocks:

- **Basic Blocks**
- **Database Blocks**
- **Computer Telephony Integration (CTI) Blocks**
- **External Message Blocks**
- **GVP Blocks**
- **Reporting Blocks**
- **Server-Side Blocks**
- **Outbound Blocks**

Also see [Single Session Treatments](#).

### Tip

Should you accidentally cause the palette to disappear, click the Hide/Show Palette triangle