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Composer Help

Workflow Does Not Compile

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If a routing application has been **deployed**, but **Orchestration Server (ORS)** is not compiling the **workflow**, consider the following:

- ORS can only run SCXML applications generated/specified in an **interaction process diagram (IPD)**.
- Typically, for voice applications, you create one or more IPD diagrams, plus one workflow diagram per strategy.
- IPD **Workflow** blocks, Resource property, refer to the workflow diagram(s).
- The EnhancedRoutingScript objects in the Configuration Database associated with the Routing Point must point to the IPD SCXML and not to the workflow SCXML.
- At runtime, the IPD SCXML will include the workflow SCXML.
- If an EnhancedRoutingScript object is associated with the workflow SCXML instead of the IPD, ORS places an error message in the log.