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## Composer Help

[Links to Useful Resources](#)

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## Contents

- [1 Links to Useful Resources](#)
  - [1.1 For Genesys Product Documentation](#)
  - [1.2 For Eclipse](#)
  - [1.3 For VXML](#)
  - [1.4 For IBM WebSphere](#)
  - [1.5 For Web Services](#)
  - [1.6 SCXML Reference Documents](#)

## Links to Useful Resources

You may find information and resources at the following locations to be useful as you use Eclipse and Composer.

### For Genesys Product Documentation

Each product has its own documentation for online viewing at the Genesys [Genesys Documentation website](#) or on the Documentation Library DVD, which is available from Genesys upon request.

- **Universal Routing Server (URS)**—which enables intelligent distribution of voice and multimedia interactions throughout the enterprise. You may need this link if transitioning from IRD routing strategies to Composer routing workflows.
- **Orchestration Server (ORS)**—an open standards-based platform with an SCXML engine, which enables the customer service process. See the *Orchestration Server Developer's Guide* for information on ORS Functional Modules and Extensions.

### For Eclipse

- Eclipse website: <http://www.eclipse.org/>
- Ganymede Documentation: <http://help.eclipse.org/ganymede/index.jsp>
- Workbench User Guide: <http://help.eclipse.org/ganymede/nav/0>

### For VXML

- VXML 2.1 Draft Specification: <http://www.w3.org/TR/voicexml21/>
- VoiceXML website: <http://www.voicexml.org>
- For information on the ECMAScript functions that can be used in Expression Builder: <http://www.ecma-international.org/publications/files/ECMA-ST/Ecma-262.pdf>.

### For IBM WebSphere

- Installing WebSphere Application Server 6.1: [http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/topic/com.ibm.websphere.express.doc/info/exp/ae/tins\\_custome\\_61.html](http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/topic/com.ibm.websphere.express.doc/info/exp/ae/tins_custome_61.html)
- Installing application files with the console: [http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/index.jsp?topic=/com.ibm.websphere.express.iseries.doc/info/iserieexp/ae/trun\\_app\\_instwiz.html](http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/index.jsp?topic=/com.ibm.websphere.express.iseries.doc/info/iserieexp/ae/trun_app_instwiz.html)
- Configuring HTTP Proxy Information: [http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/topic/com.ibm.websphere.express.doc/info/exp/ae/twbs\\_configaddhttppropertiesadmin.html](http://publib.boulder.ibm.com/infocenter/wasinfo/v6r1/topic/com.ibm.websphere.express.doc/info/exp/ae/twbs_configaddhttppropertiesadmin.html)

## For Web Services

Web Services Description Language (WSDL) website: <http://www.w3.org/TR/wsdl>

## SCXML Reference Documents

- State Chart XML (SCXML): State Machine Notation for Control Abstraction: <http://www.w3.org/TR/scxml/>
- ECMAScript Language Specification: <http://www.ecma-international.org/publications/files/ECMA-ST/Ecma-262.pdf>
- Standard ECMA-327: <http://www.ecma-international.org/publications/files/ECMA-ST/Ecma-327.pdf>