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Composer Help

[Cancel Block](#)

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Cancel Block

Use the Cancel block to remove a route request from a queue and from target consideration. Can be used for both voice and multimedia interactions. For more information, see the *Orchestration Server Developer's Guide*, Queue Interface, [Action Elements](#), `<cancel>` Action Element.

Name Property

Find this property's details under [Common Properties](#).

Block Notes Property

Find this property's details under [Common Properties](#).

Condition Property

Find this property's details under [Common Properties](#).

Enable Status Property

Find this property's details under [Common Properties](#).

Logging Details Property

Find this property's details under [Common Properties](#).

Log Level Property

Find this property's details under [Common Properties](#).

Interaction ID Property

Set to a meaningful value or keep the default value, which is the system variable `system.ANI`. If the queue is present, then all outstanding requests are cleared from the defined queue. The `interactionid` attribute is only used in conjunction with the queue attribute and is only needed when your application is handling multiple interactions. For more information, see the *Orchestration Server Developer's Guide*, Queue Interface, [Action Elements](#), `<cancel>` Action Element, `Interactionid`.


Request ID Property

Specify either:

- a variable holding the request ID of an outstanding queuing request;
- or a Target/Route Interaction block (Block Reference)

Queue Property

Optional. To specify a queue:

1. Click under **Value** to display the  button.
2. Click **Add** to open the Configure Queue dialog box. Do one of the following:
 - If you are [connected to Configuration Server](#), select **Configuration Server**. Select the queue from the **Value** field. This is the queue containing the route request to be cancelled. Queues listed here were previously defined with the [Interaction Queue](#) block.
 - Select **Literal** and enter the name of the queue in the Value field.
 - Select **Variable** and select the variable that contains the value.
3. Click **OK**.

ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new [ORS Extensions](#) property.