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Composer Help

Common Voice & Route Functionality

Contents

- [1 Common Voice & Route Functionality](#)
 - [1.1 Special Note on Entry and Exit Blocks](#)
 - [1.2 Link Tools](#)
 - [1.3 Composer Help Wiki URL](#)

This section describes the Functionality that can be used for both Orchestration routing and GVP voice applications.

Note: Composer does not support copying blocks from a callflow to a workflow or vice-versa.

You can also create [Custom Blocks](#).

Special Note on Entry and Exit Blocks

These two blocks are also present on the palette for both routing and voice applications. The [Entry block for routing applications](#) has a different set of events than the [Entry block for voice applications](#).

Link Tools

Routing and voice applications use the same link tools:

- [Outlinks](#)
- [Exception Links](#)

Composer Help Wiki URL

The URL to the Composer Help wiki is configurable by using the Online Wiki URL field: **Window > Preferences > Help**. The default works with English but if, for example, Japanese pages were available in a different location, then you could change the URL accordingly.