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## Composer Help

Complete State Block

# Complete State Block

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Use this block in a callflow/workflow to mark an active **service** as completed in the Universal Contact Server Database used for **Context Services**.

You can also use this block to pass additional state-related data to the database. For example, when completing a service state, such as "Callback pending," the disposition could be "unsuccessful - no answer."

### Tip

If using Context Services 8.5, the database for service/state information is the Genesys Mobile Services database. If using Context Services 8.1, the database for service/state information is the Universal Contact Server database. For more information, see **General Guidelines for Context Services Preferences**.

The Complete Service block has the following properties. The behavior of some properties will vary depending on whether you are in **offline or online mode**.

## Name Property

Find this property's details under **Common Properties for Callflow Blocks** or **Common Properties for WorkflowBlocks**.

## Block Notes Property

Find this property's details under **Common Properties for Callflow Blocks** or **Common Properties for Workflow Blocks**.

Find this property's details under **Common Properties ContextServices**.

## Exceptions Property

Find this property's details under **Common Properties for Callflow Blocks** or **Common Properties for Workflow Blocks**.

You can also define **custom events**.

## Condition Property

Find this property's details under [Common Properties](#).

## Logging Details Property

Find this property's details under [Common Properties](#).

## Log Level Property

Find this property's details under [Common Properties](#).

## Enable Status Property

Find this property's details under [Common Properties](#).

## Application ID Property

Find this property's details under [Common Properties Context Services](#).

## Application Type Property

Find this property's details under [Common Properties Context Services](#).

## Disposition Code Property

Find this property's details under [Common Properties Context Services](#).

## Disposition Description Property

Find this property's details under [Common Properties Context Services](#).

## Media Type Property

Find this property's details under [Common Properties Context Services](#).

## Resource ID Property

Find this property's details under [Common Properties Context Services](#).

## Resource Type Property

Find this property's details under [Common Properties Context Services](#).

## Service ID Property

Find this property's details under [Common Properties Context Services](#).

## Use Server Timestamp Property

Find this property's details under [Common Properties Context Services](#).

## ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new [ORS Extensions](#) property.