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Composer Help

Complete Task Block

Complete Task Block

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Use this block in a callflow/workflow to mark the application as completing a specified **task** within a service/state.

Tip

If using Context Services 8.5, the database for service/state information is the Genesys Mobile Services database. If using Context Services 8.1, the database for service/state information is the Universal Contact Server database. For more information, see [General Guidelines for Context Services Preferences](#).

The Complete Task block has the following properties. The behavior of some properties will vary depending on whether you are in **offline or online mode**.

Name Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Block Notes Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#).

Extensions Property

Find this property's details under [Common Properties Context Services](#).

Exceptions Property

Find this property's details under [Common Properties for Callflow Blocks](#) or [Common Properties for Workflow Blocks](#). You can also define **custom events**.

Condition Property

Find this property's details under [Common Properties](#).

Logging Details Property

Find this property's details under [Common Properties](#).

Log Level Property

Find this property's details under [Common Properties](#).

Enable Status Property

Find this property's details under [Common Properties](#).

Application ID Property

Find this property's details under [Common Properties Context Services](#).

Application Type Property

Find this property's details under [Common Properties Context Services](#).

Disposition Code Property

Find this property's details under [Common Properties Context Services](#).

Disposition Description Property

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Media Type Property

Find this property's details under [Common Properties Context Services](#).

Resource ID Property

Find this property's details under [Common Properties Context Services](#).

Resource Type Property

Find this property's details under [Common Properties Context Services](#).

Use Server Timestamp Property

Find this property's details under [Common Properties Context Services](#).

Service ID Property

Find this property's details under [Common Properties Context Services](#).

State ID Property

Find this property's details under [Common Properties Context Services](#).

Task ID Property

Click the down arrow under Value and select a variable that contains the ID of the task.

ORS Extensions Property

Starting with 8.1.4, Composer blocks used to build routing applications (with the exception of the Disconnect and EndParallel blocks) add a new [ORS Extensions](#) property.