

GENESYS

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Composer Help

Receive Block

Receive Block

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Use the Receive block for receiving synchronous and asynchronous SIP INFO messages. This is can be used to receive messages from CCXML applications.

A typical use case is for a CCXML application to interrupt the VXML dialog in order to take some action.

Depending upon how the data is sent, the content, content-type or event properties will be filled.

The Receive block has the following properties:

The Receive block has no page exceptions.

Name Property

Find this property's details under Name_Property.

Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

Content Property

The Content property is the variable used to collect the content of the received event.

To select a variable:

- 1. Select the Content row in the block's property table.
- 2. In the Value field, select one of the available variables from the drop-down list.

Content Type Property

The Content Type property is the variable used to collect the content type of the received event.

To select a variable:

- 1. Select the Content Type row in the block's property table.
- 2. In the Value field, select one of the available variables from the drop-down list.

By default, Content Type is set to text/plain.

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Event Name Property

The Event Name property is the variable used to collect the name of the received event.

To select a variable:

- 1. Select the Event Name row in the block's property table.
- 2. In the Value field, select one of the available variables from the drop-down list.

Condition Property

Find this property's details under Common Properties for Callflow Blocks.

Logging Details Property

Find this property's details under Common Properties for Callflow Blocks.

Log Level Property

Find this property's details under Common Properties for Callflow Blocks.

Enable Status Property

Find this property's details under Common Properties for Callflow Blocks.

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