

GENESYS

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Composer Help

Reporting Blocks

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Reporting Blocks provide interfaces for GVP and Reporting Server whenever the application needs to perform Voice Application Reporting for IVR actions. There are four Reporting blocks:

- Action Start Block indicates the start of a Voice Application Report (VAR) transaction.
- Action End Block allows the application to indicate the end of a Voice Application Report (VAR) transaction.
- Set Call Data Block allows the application to report custom data for the call.
- Set Call Result Block allows the application to indicate the end of a call.

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