

# **GENESYS**

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Send Event Block

# Send Event Block

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Use the Send Event block, which generates the NGI VXML <send event> tag, to send SIP INFO events or custom events between the VXML dialog and the CCXML application. Examples: logging events or any event specific to the dialog and the CCXML application. For more information, see the *Genesys Voice Platform 8.1 CCXML Reference Manual*, Event/IO Processor, Sending Events.

The Send Event block has the following properties:

The Send Event block has no page exceptions.

#### Name Property

Find this property's details under Common Properties.

#### Block Notes Property

Can be used for both callflow and workflow blocks to add comments.

#### **Event Name Property**

The Event Name property is the variable used to collect the name of the sent event.

To select a variable:

- 1. Select the Event Name row in the block's property table.
- 2. In the Value field, select one of the available variables from the drop-down list.

#### Wait For Response Property

The Wait For Response property allows a message to be sent synchronously (when set to true). By default, data is sent asynchronously for all the Send [xxx] blocks (when this property is set to false).

To assign a value to the Wait For Response property:

- 1. Select the **Wait For Response** row in the block's property table.
- 2. In the **Value** field, select true or false from the drop-down list.

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# Condition Property

Find this property's details under CommonPropertiesforCallflowBlocks.

#### Logging Details Property

Find this property's details under CommonPropertiesforCallflowBlocks.

## Log Level Property

Find this property's details under CommonPropertiesforCallflowBlocks.

## **Enable Status Property**

Find this property's details under CommonPropertiesforCallflowBlocks.

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